



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

11-APR-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

760604

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side) JTEGH20V210026546	Vehicle Make TOYOTA TRUCK	Vehicle Model RAV4	Vehicle Year 2001	Current Odometer Reading
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Purchase Date 01-JUN-2001	Dealer's Name _____	Engine Size (CID/CC/L) 2.0L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☒ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 27-FEB-2002	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 6000		
	Vehicle Speed at Failure(s) 20		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TIRES PROVIDE EXTREMELY POOR TRACTION IN RAIN OR SNOW. AT THE RECOMMENDED PSI, THE TIRES SPIN WHEN ACCELERATING AND SKID WHEN STOPPING ON WET PAVEMENT AT ANYTHING OTHER THAN EXTREMELY SLOW SPEEDS. WITH ANY SNOWCOVER ON PAVEMENT, THE VEHICLE IS VIRTUALLY IMPOSSIBLE TO PREVENT FROM SLIDING OR SKIDDING AT VIRTUALLY ANY SPEED. THE ONLY WAY I WAS ABLE TO USE THE VEHICLE AT ALL DURING THE WINTER WAS TO REDUCE THE AIR PRESSURE IN THE TIRES DRAMATICALLY ... AND EVEN THEN I WAS TAKING MY LIFE IN MY HANDS EVERYTIME I DROVE ON EVEN LIGHTLY SNOW DUSTED PAVEMENT. I HAVE DRIVEN IN SNOW FOR 30 YEARS AND THESE ARE THE WORST TIRES I *AK

CONTINUE ON REVERSE

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Work Number

Home Number

OWNER INFORMATION (Type or Print)

GARY DANFORD 748676
219 IVYHURST ROAD
AMHERST NY 14226

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