



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

10-APR-2002

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

760546

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield and door side) 1FTRX07L4XKC04429	Vehicle Make FORD TRUCK	Vehicle Model F150	Vehicle Year 1999	Current Odometer Reading
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Purchase Date 01-MAR-2002	Dealer's Name _____	Engine Size (CID/CC/L) 5.4L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02261000	Part Name(s) SUSPENSION: I-BEAM: SOLID: FRONT HUB 1	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure 2	Date(s) of Failure(s) 01-MAR-2002 Mileage at Failure(s) 57000 Vehicle Speed at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE DRIVER'S AND PASSENGER'S SIDE EXTERIOR MIRRORS ARE LOSING THEIR REFLECTIVITY. THIS IS CLEARLY A FACTORY DEFECT AND PRESENTS A SERIOUS SAFETY HAZARD TO THE DRIVER OF THE VEHICLE AND PASSENGERS OF THE VEHICLE. FORD MOTOR COMPANY AND THE LOCAL FORD DEALERSHIP HAVE BOTH REFUSED TO RECALL THE MIRRORS OR TO PROVIDE FINANCIAL ASSISTANCE TO REPAIR THE MIRRORS. THE DEALERSHIP HAS ACKNOWLEDGE THE FACT THAT THERE IS A PROBLEM WITH THESE MIRRORS, BUT FORD MOTOR COMPANY HAS NOT ISSUED A RECALL ON THEM.

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.