



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

09-APR-2002

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

760503

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and door sills) JS1GR7HA7Y2100875	Vehicle Make SUZUKI MOTORCY	Vehicle Model GSXR750	Vehicle Year 2000	Current Odometer Reading
Purchase Date 01-JUL-2000	Dealer's Name _____		Engine Size (CID/CC/L 750CC)	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05110000 05211000	Part Name(s) ENGINE MOUNTS ENGINE COOLING SYSTEM: RADIATOR CAP	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure 2	Date(s) of Failure(s) 06-JUL-2001	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 8053		
	Vehicle Speed at Failure(s) 40		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FRAME BRACKET THAT CLAMPS AROUND THE ENGINE MOUNT IS MISSING THE PINCH BOLT THAT HOLDS THE RIGHT SIDE SECURED. SUZUKI KNOWS THE BOLT COMES OUT, BUT WILL NOT DO ANYTHING ABOUT THE PROBLEM. THE STEEL BOLT GOES VERTICAL INTO THE ALUMINUM FRAME FROM THE GROUND. THE 1 YEAR WARRANTY JUST EXPIRED & SUZUKI DOESN'T BACK UP THERE PRODUCT WHEN THEY KNOW ABOUT THERE PROBLEMS. THE RADIATOR CAP WAS DEFECTIVE & SUZUKI WOULDN'T VOUGE FOR IT. THE REAR TIRE SPUN OUT ON ME, THAT'S HOW I FOUND OUT ABOUT THIS PROBLEM. COOLANT ON THE REAR TIRE!

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.