Form Approved: OMB No. 2127-0042

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 258	
Date Received	Od_or ____ ____ rt_dt ____ ____ od_rt ____ ____ np_ltr ____ ____
08-APR-2002	Reference No. 760405

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
1GKGK26NXSJ740406	GMC	SUBURBAN	1995	

Purchase Dat				
01-MAY-1995 ☒ New ☐ Used	Dealer's Name_____ City_____ State_____ Zip Code_____	Engine Size (CID/CC/L 7.4L No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injectio	

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☒ 4-Wheel	☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
03245000 03270000	BRAKES:HYDRAULIC:DIFFERENTIAL:PROPORTIONAL VALVE BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Date(s) of Failure(s) Mileage at Failure(s Vehicle Speed at Failure(s)	Failed Part(s)	NHTSA Previously
		☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☐ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THIS IS A 2500 SUBURBAN AND THE FRONT DISC BRAKES WEAR OUT EVERY 11,000 MILES. THE REAR DRUM BRAKES DID NOT WEAR OUT UNTIL 137,000 MILES, AND THAT WAS ONLY AFTER I HAD THE BRAKE COMBINATION VALVE CHANGED ACCORDING TO TSB #99-05-24-001A WHICH WAS ISSUED BY GM TO CORRECT THIS PROBLEM. UNTIL I LOCATED THIS TSB, I JUST KEPT BEING TOLD THAT THE 3/4 TON SUBURBANS ALL GO THROUGH FRONT BRAKES VERY QUICKLY. I WAS TOLD THIS AT SEVERAL GARAGES AND SEVERAL DEALERS. I FEEL THIS IS A DEFECT IN THE VEHICLE AND NOT WEARING OUT THE REAR BRAKES UNTIL THE PROPORTIONING VALVE WAS REPLACED (WHICH I PAID $256. FOR) DEMONSTRATES THAT THE WRONG PROPORTIONING VALVE WAS INSTALLED IN THIS VEHICLE. I WOULD LIKE TO REPORT

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.