



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

07-APR-2002

Od_or _____
rt_dt _____
pd_rt _____
up_lr _____

Reference No.

760389

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield and door side) 1G2WP5211WF211338	Vehicle Make PONTIAC	Vehicle Model GRAND PRIX	Vehicle Year 1998	Current Odometer Reading
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Purchase Date 01-FEB-1999	Dealer's Name _____	Engine Size (CID/CC/L) 3.8 L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08136000	Part Name(s) FUEL:FUEL PUMP	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 23-DEC-2000	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 84812		
	Vehicle Speed at Failure(s) 65		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING ON THE OHIO TURNPIKE, IN HEAVY TRAFFIC, THE CAR SUDDENLY LOST ALL POWER. I MANAGED TO MANEUVER THE CAR TO THE SIDE OF THE HIGHWAY. WHEN I ATTEMPTED TO RESTART THE VEHICLE, IT WOULD TURNOVER, BUT THEN IMMEDIATELY LOSE ALL POWER. WE HAD THE CAR TOWED TO A GARAGE. THE PROBLEM WAS A FAILED FUEL PUMP RESISTOR, WHICH WAS CORRODED DUE TO ITS LOCATION AS DESIGNED (IN THE PASSENGER-SIDE WHEEL WELL). APPARENTLY, IN CANADA, OWNERS HAVE BEEN CONTACTED BY GM AND OFFERED A FREE RETROFIT TO THE FIREWALL. I BELIEVE IT IS A REGIONAL RECALL. SHOULDN'T GM DO THE SAME IN THE STATES, I.E. AT LEAST STATES THAT EXHIBIT SIMILAR WEATHER PATTERNS? THE LOSS OF POWER AT HIGH SPEEDS SEEMS TO BE A SAFETY

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.