Form Approved: OMB No. 2127-0042

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 258	
Date Received: 01-APR-2002	Od_or ____ ____ rt_dt ____ ____ od_rt ____ ____ op_ltr ____ ____
	Reference No.: 760064

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Locate at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
1RF120515Y2010015	MONACO	DIPLOMAT	2000	

Purchase Dat				
01-MAR-2000 ☒ New ☐ Used	Dealer's Name_____ City_____ State_____ Zip Code_____	Engine Size (CID/CC/L 8.3 No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injectio	

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☒ Rear ☐ 4-Wheel	☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
02000000	SUSPENSION	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Date(s) of Failure(s)	Failed Part(s)	NHTSA Previously
5	24-MAR-2000	☐ Yes ☐ No	☐ Yes ☐ No
	Mileage at Failure(s 20000		
	Vehicle Speed at Failure(s) 20		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☐ No	☐ Yes ☒ No	1	0		☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE SLIDEOUT ROOM RETAINING CLAMPS ("TRAVEL LOCKS") CAUSE A DANGEROUS SITUATION. I WAS HIT, (NEARLY ON THE BACK OF THE HEAD) BY A LOOSE "TRAVEL LOCK" WHICH VIBRATED OUT OF PLACE DUE TO SLIDEOUT ROOM VIBRATION. THERE IS NO _POSITIVE_ MEANS OF SECURING THE CLAMP (TRAVEL LOCK) IN PLACE... ONLY FRICTION. THE CLAMP (TRAVEL LOCK) JUST VIBRATES OUT OF POSITION AS THE SLIDEOUT ROOM VIBRATES WHEN THE COACH TRAVELS DOWN THE ROAD. MONACO DOES NOT PROVIDE INSTRUCTIONS OR DIAGRAM OF SLIDEOUT LOCK INSTALLATION. THE (CLAMP TRAVEL LOCK) WAS INSTALLED AT DELIVERY TO FIT BETWEEN THE METAL FLANGE OF THE SLIDEOUT AND THE WALL. MONACO'S SUGGESTION TO TIGHTEN THE CLAMP ANY MORE WOULD MAKE IT IMPOSSIB

CONTINUE OTHER SIDE IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.