



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

31-MAR-2002

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Reference No.

760037

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side) WVWEE83AXTE066332	Vehicle Make VOLKSWAGEN	Vehicle Model PASSAT	Vehicle Year 1996	Current Odometer Reading
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Purchase Date 01-JUN-1996	Dealer's Name _____	Engine Size (CID/CC/L) 2.8 L	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 08320100 09302000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM ELECTRICAL SYSTEM:INSTRUMENT PANEL:CLUSTER MODULE LIGHTING:FUSE:HEAD LIGHTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 5	Date(s) of Failure(s) 01-DEC-2000 Mileage at Failure(s) 55000 Vehicle Speed at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE DAYTIME AND NORMAL HEADLIGHTS DON'T WORK WHEN ENGINE IS STARTED. THIS PROBLEM IS INTERMITTENT. SOMETIMES I WOULD SHUT OFF THE ENGINE AND RESTART IT AND THE LIGHTS COME BACK ON. ANOTHER TIME, I JUST TURNED OFF THE ENGINE AND LET THE CAR SIT IN MY GARAGE FOR A FEW DAYS. THE LIGHTS COME BACK ON WHEN I START IT. AT OTHER TIMES, IN ADDITION TO THE HEADLIGHT NOT COMING ON, THE ABS LIGHT COMES ON WHEN THE IGNITION IS STARTED. THERE ARE A LOT OF OTHER ELECTRICAL PROBLEMS WITH MY PASSAT, WHICH I HAVE FIXED AND REPORTED HERE. NAMELY, THE INSTRUMENT CLUSTER FAILED.

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.