



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

29-MAR-2002

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Reference No.

759985

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B3ES47CXWD604892	DODGE	NEON	1998	

Purchase Date 01-MAR-1998	Dealer's Name _____	Engine Size (CID/CC/L) <u>2.0</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05450021 10160000	Part Name(s) ENGINE-GASKETS:VALVE COVER VISUAL SYSTEMS:SUN ROOF ASSEMBLY (8/82)	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) <u>15-FEB-2002</u> Mileage at Failure(s) <u>39400</u> Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag _____	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

HEAD GASKET IS BLOWN, NEEDS TO BE REPLACED. MECHANIC SAID "THERE'S OIL AND COOLANT EVERYWHERE". THIS CAR HAS ONLY 39,000 MILES! I'VE CONTACTED 7 REPAIR SHOPS, AVERAGE COST TO FIX IS \$700. THREE MECHANICS TOLD ME THAT THIS PROBLEM IS SO COMMON, THEY CAN'T BELIEVE THERE HASN'T BEEN A RECALL YET. ONE MECHANIC SAID THAT HE DOES THESE AT LEAST ONCE A WEEK. AFTER MUCH RESEARCH ON THE INTERNET, I HAVE FOUND THAT THIS IS A VERY COMMON PROBLEM-I ALONE HAVE FOUND NEARLY 100 REPORTS OF THE SAME THING HAPPENING. AS FOR THE SUNROOF...IT BROKE AND WAS REPAIRED IN AUGUST 2000. NOW, JUST OVER A YEAR LATER (NO MORE WARRANTY) THE SAME PROBLEM HAS HAPPENED AGAIN. THERE HAVE BEEN TSB'S ISSUED ON BOTH OF

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.