



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

22-MAR-2002

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Reference No.

759659

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3B7HC12Y7WM226948	DODGE TRUCK	RAM 1500	1998	

Purchase Date 01-MAY-1998	Dealer's Name _____	Engine Size (CID/CC/L) <u>313</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01120000 12110000	Part Name(s) STEERING COLUMN INTERIOR SYSTEMS: PASSIVE RESTRAINT: AIR BAG	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 2	Date(s) of Failure(s) <u>18-MAR-2002</u> Mileage at Failure(s) <u>93000</u> Vehicle Speed at Failure(s) <u>45</u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I HAD TO REPLACE THE STEERING COLUMN AND COCKSPRING AT 62237 MILES IN OCT 2000. MY FIRST INDICATION SOMETHING WAS WRONG WAS DRIFTING AT SPEED AND A GRINDING NOISE FROM THE STEERING COLUMN. MY CHOICE THE FIRST TIME ACCORDING TO THE DODGE DEALER WAS TO LET IT GO AND RISK COMPLETE FAILURE OF THE STEERING OR REPLACE IT. I REPLACED IT. NOW 17 MONTHS LATER IN MAR 2002 THE GRINDING HAS RETURNED. WHILE I FACE THE PROSPECT OF REPLACING THE STEERING ONCE AGAIN IT IS NOT NORMAL FOR FREQUENT WEAR AND TEAR OF A STEERING SYSTEM. I PURCHASED THE VEHICLE IN SC, BUT HAVE SINCE MOVED TO UTAH. I DO NOT USE THE VEHICLE FOR OFF-ROAD RECREATION OR FOR HEAVY LOADS. I HAVE ONLY USED THE VEHICLE ON 3 OCCASIONS FOR T

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.