Form Approved: OMB No. 2127-0001

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 258

Date Received: **21-MAR-2002**

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
up_ltr ____ ____

Reference No. **759639**

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
2B3HD46R92H161404	DODGE	INTREPID	2002	

Purchase Dat		Engine Size
01-JAN-2002 ☒ New ☐ Used	Dealer's Name_____ City_____ State_____ Zip Code_____	(CID/CC/L 2.7L No Cylinders _____ ☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☒ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
03250000	BRAKES:HYDRAULIC:ANTI-SKID SYSTEM	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure		Failed Part(s)	NHTSA Previously
2	Date(s) of Failure(s)_____ Mileage at Failure(s_____ Vehicle Speed at Failure(s)	☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☐ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

BRAKES FAILED INITIALLY AT ABOUT 30 MILES, AT ABOUT 40MPH I HIT BRAKES LIGHTLY, BRAKES DIDN'T WORK, BRAKE PEDAL FELT ROUGH AND ABS LIGHT ILLUMINATED. SEVERAL SECONDS LATER ABS LIGHT TURNED OFF AND BRAKES FELT AS IF THEY WERE WORKING AGAIN. THIS HAPPENED AGAIN SEVERAL HUNDRED MILES LATER AND WAS SIMILAR. ABOUT 200 MILES AFTER THAT I ONCE HIT THE BRAKES HARD TO SLOW DOWN, THEY FELT ROUGH AND DIDN'T WORK. BRAKES HAVE WORKED SINCE. I ASSUMED THAT THE BRAKES NEEDED TO BE BROKEN IN. I WAS RELUCTANT TO MENTION IT BECAUSE THE DEALER'S SERVICE DEPARTMENT CAN RARELY DUPLICATE OR TROUBLESHOOT A PROBLEM. TODAY I SPOKE TO THE SHOP FOREMAN AND HE WAS ABLE TO PULL CODES FROM THE BRAKE CONTROLLER ANI

CONTINUE OTHER SIDE IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.