



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

18-MAR-2002

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

759506

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door) 1J4FF48S01L631332	Vehicle Make JEEP	Vehicle Model CHEROKEE	Vehicle Year 2001	Current Odometer Reading
Purchase Date 01-JUL-2001	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 032000000 051000000 064000000	Part Name(s) BRAKES:HYDRAULIC SYSTEM ENGINE FUEL:THROTTLE LINKAGES AND CONTROL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 11-SEP-2001	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 3499		
	Vehicle Speed at Failure(s) 45		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THIS JEEP HAS HAD PROBLEMS SINCE I FIRST BOUGHT IT. I QUESTIONED THE DEALER ABOUT THESE PROBLEMS AS THEY AROSE. I WAS MADE TO FEEL THAT "ALL THESE THINGS" ARE PERFECTLY NATURAL. THIS JEEP CANNOT EVEN BACK UP MY DRIVEWAY WITHOUT SQUEALING, TIRES AND SMOKING THE TIRES, NO MATTER HOW SLOWLY I TRY TO GO UP IT. I DO NOT FEEL SAFE IN THIS VEHICLE AND WOULD LIKE JEEP CHRYSLER TO TAKE THIS VEHICLE BACK. I CANNOT PUT INTO 2000 CHARACTERS ALL THE PROBLEMS I HAVE HAD WITH THIS VEHICLE. I HAVE AN 11 YEAR OLD CHILD AND THOUGHT I WAS BUYING RELIABLE TRANSPORTATION. I AM VERY DISAPPOINTED IN THE RELIABILITY AND THE HANDLING OF THIS VEHICLE. I AM AFRAID TO TAKE IT ON A TRIP FOR FEAR IT WILL QUIT ON ME

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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