



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

13-MAR-2002

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Reference No.

759337

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
4A3AC54L5YE174039	MITSUBISHI	ECLIPSE	2000	

Purchase Date 01-DEC-2000	Dealer's Name _____	Engine Size (CID/CC/L) 3.0 L	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02611000	Part Name(s) WHEELS:RIM BASE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 4	Date(s) of Failure(s) 19-DEC-2000	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 269		
	Vehicle Speed at Failure(s) 65		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SINCE THE FIRST DAY I HAD THEM, THERE WAS JUST ONE DENT ON ONE OF THE FRONT RIMS. THE DEALER WAS SO NICE (SARCASM) AND ADVISED ME TO GET NEW ONES...I THEN ADVISED THAT THEY WERE NEW, SINCE I HAD JUST PURCHASED THE CAR. SINCE THEN, I REPLACED ONE RIM AND HAVE NOW 3 DENTED RIMS WITH MULTIPLE DENTS ON EACH RIM. AS OF NOW THERE IS A CLASS ACTION LAW SUIT AGAINST MITSUBISHI PENDING. I DO LOVE MY CAR, AND I DO LOVE MITSUBISHI. HOWEVER, I DON'T APPRECIATE THE CRAPPY WHEELS THAT I HAVE ON A CAR THAT I AM PAYING SO MUCH MONEY FOR. I WANT MY RIMS REPLACED OR AT LEAST REIMBURSED CASH FOR THE AMOUNT OF DAMAGE. I WAS TOLD THAT MY RIMS ARE WORTH ABOUT \$395 PER RIM. THAT MEANS THAT TOTAL COST TO REPLACE IS \$1185

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.