



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

13-MAR-2002

Ord. or

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Reference No.

759323

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date: / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make CHEVROLET	Vehicle Model MALIBU	Vehicle Year 2000	Current Odometer Reading
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Purchase Date 01-MAR-2000	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03270000	Part Name(s) BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failure 4	Date(s) of Failure(s) _____ Mileage at Failure(s) 32000 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I HAVE ALREADY FILED A COMPLAINT WITH CHEVROLET ON 8/14/01 FILE NUMBER C05305523. THEY SAID THEY DO NOT CONSIDER THE FRONT BRAKES WEARING OUT EVER 6 - 10 THOUSAND MILES A PROBLEM. THEY ALSO STATED THAT THEY HAVE NOT RECEIVED ENOUGH COMPLAINTS TO CONSIDER A RECALL. HOW MANY COMPLAINTS DO THEY NEED. I HAVE NEVER IN MY LIFE OWNED A CAR IN WHICH THE BRAKES HAD TO BE REPLACED EVER 6 - 10 THOUSAND MILES. THIS IS CONSIDERED STANDARD MAINTENANCE BY THE DEALER AND THEY REFUSED TO COVER IT UNDER MY WARRENTY. THEREFORE, I WENT TO ANOTHER MECHANIC THAT WAS CHEEPER THEN THE DEALER TO REPLACE MY BRAKES 3 TIMES. 4TH TIME COMMING IN THE NEXT FEW WEEKS. I WISH SOMONE WOULD MAKE CHEVROLET RECA

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.