



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

04-MAR-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

758895

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or door frame) JA7FL24W3NP000856	Vehicle Make MITSUBISHI TRUC	Vehicle Model MIGHTY MAX	Vehicle Year 1992	Current Odometer Reading
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Purchase Date 01-MAR-1992	Dealer's Name _____	Engine Size (CID/CC/L) 2.4L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150000	Part Name(s) ENGINE:OTHER PARTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure 6	Date(s) of Failure(s) 01-AUG-2000 Mileage at Failure(s) 135000 Vehicle Speed at Failure(s) 45	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THIS PART HAS BROKEN PROBABLY MORE THAN SIX TIMES. THE FIRST COUPLE OF TIMES, THE TRUCK WAS TOWED TO A MECHANIC RATHER THAN THE DEALER, THINKING THAT THIS WAS JUST A SMALL PROBLEM. AFTER TWO VISITS TO THE SAME MECHANIC, THE TRUCK WAS THEN TOWED TO THE DEALER. THE FIRST TIME AT THE DEALER (DOBBS BROS. MITSUBISHI-MEMPHIS), I WAS TOLD THAT THE BALANCE SHAFT WAS OUT OF BALANCE. \$715.78 LATER (THIS PART IS NOW UNDER A ONE YEAR/12,000 MILE WARRANTY), THE SHAFT FORK BREAKS AGAIN. THIS TIME, I WAS TOLD THAT IT WAS A PART FAILURE. 4000 MILES LATER, IT BREAKS AGAIN. THE TRUCK WAS AT THE SERVICE SHOP FOR MORE THAN A WEEK WHILE THEY WERE 'CHECKING OUT WHAT COULD MAKE THIS PIECE KEEP BREAKING'. AFTER A THOROUGH

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.