



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

01-MAR-2002

Od_or _____
rt_dt _____
pd_rt _____
up_lr _____

Reference No.

758828

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door) 1GNDX03E2XD299330	Vehicle Make CHEVROLET TRUCK	Vehicle Model VENTURE	Vehicle Year 1999	Current Odometer Reading
Purchase Date 01-AUG-1999	Dealer's Name _____		Engine Size (CID/CC/L) 3.8	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08135000	Part Name(s) FUEL:FUEL FILTER LINE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 01-FEB-2002	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
Mileage at Failure(s) 29500		Vehicle Speed at Failure(s)	

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ABOUT ONE MONTH AFTER INSTALLATION, REPLACEMENT FUEL FILTER STARTED LEAKING. MY WIFE NOTICED GASOLINE SMELL IN GARAGE BUT DIDN'T TAKE ANY ACTION AND PULLED OUT OF THE GARAGE AND STARTED TO HER DESTINATION. ABOUT 3 MILES INTO HER TRIP, SHE RAN OUT OF GAS. TOW TRUCK DRIVER DISCOVERED LEAKY FUEL FILTER LOCATED UNDER THE CAR, JUST UNDER THE DRIVER'S SEAT. EVIDENTLY WHEN CAR WAS RUNNING GASOLINE WAS BEING SPRAYED ON TO THE GROUND, AS EVIDENCED BY DISCOLORED STRIP ON MY DRIVEWAY, ABOUT 18 INCHES WIDE. CAR WAS TOWED TO DEALERSHIP, WHICH CLAIMED REPLACEMENT PART WAS DEFECTIVE. CALLED GM CUSTOMER SERVICE TO GET EXPLANATION FOR WHY PART FAILED, BUT THEY WERE UNABLE TO PROVIDE ANY HELP. I FEEL T

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.