



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

01-MAR-2002

Ord. or
rt. dt
pd. rt
up. hr

Reference No.

758826

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date: ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3C3EL45H7YT257579	CHRYSLER	SEBRING	2000	

Purchase Date 01-DEC-2001	Dealer's Name _____	Engine Size (CID/CC/L) <u>2.5L</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03272000	Part Name(s) BRAKES:HYDRAULIC:DISC:PADS AND SHOES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) <u>16-FEB-2002</u> Mileage at Failure(s) <u>24900</u> Vehicle Speed at Failure(s) <u>5</u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>0</u>	Number of Fatalities <u>0</u>	Estimated Property Damag <u>0</u>	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

LEFT FRONT OUTBOARD BRAKE PAD APPARENTLY SEPATATED FROM THE BACKING PLATE WHILE STOPPING IN A PARKING LOT. THERE WAS NO ADVANCE WARNING NOISES. WHEN COMPLETING A STOP, I FELT A PULSE IN THE BRAKE PEDAL. WHEN I RETURNED TO THE CAR AND STARTED HOME THE BRAKES WERE GRINDING VERY BAD. I CONTINUED HOME SLOWLY AND THE NEXT MORNING PULLED THE WHEELS AND BRAKES IN THE GARAGE. THE LEFT OUTBOARD BACKING PLATE HAD NO BRAKING MATERIAL AT ALL. THERE WAS NO RESIDUAL AS IS USUALLY PRESENT ON A WORN OUT PAD, JUST THE RIVETS AND BACKING PLATE. THE PADS HAVE WEAR INDICATORS THAT HADN'T GIVEN ANY WARNING SO I THINK IT WAS A SUDDEN FAILURE. EXCEPT FOR AN EARLY BRAKE JOB I HAD NO REAL DAMAGE(BRAKES)

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.