



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

22-FEB-2002

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

758474

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3VWCK21C82M433896	VOLKSWAGEN	NEW BEETLE	2002	

Purchase Date 01-FEB-2002	Dealer's Name _____	Engine Size (CID/CC/L) <u>2.0</u>	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06400000 07300000	Part Name(s) FUEL:THROTTLE LINKAGES AND CONTROL POWER TRAIN:TRANSMISSION:AUTOMATIC	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure 50	Date(s) of Failure(s) <u>03-FEB-2002</u> Mileage at Failure(s) <u>26</u> Vehicle Speed at Failure(s) <u>20</u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>C</u>	Number of Fatalities <u>0</u>	Estimated Property Damag <u></u>	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CAR DOWNSHIFTS EXTREMELY HARD WHEN COMING TO A STOP, CAUSING DRIVER AND PASSENGERS TO BE LUNGED FORWARD IN THEIR SEAT.. DEALER STATES THAT THIS IS A CHARACTERISTIC OF THE CAR. PROBLEM IS INTERMITTENT AND INCREASES WHEN VEHICLE IS WARMED UP. ON OCCASION DOWNSHIFT OCCURRED SO HARD THAT I THOUGHT I WAS JUST REAR -ENDED BY ANOTHER CAR. I BOUGHT THE CAR FOR MY WIFE AND NOW SHE IS AFRAID TO DRIVE IT.*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.