



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

18-FEB-2002

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

758385

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door) 1FMDU34X1NUB00876	Vehicle Make FORD TRUCK	Vehicle Model EXPLORER	Vehicle Year 1992	Current Odometer Reading
Purchase Date 01-SEP-1998	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02B11000	Part Name(s) WHEELS-RIM BASE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 2	Date(s) of Failure(s) 11-FEB-2002	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 170000		
	Vehicle Speed at Failure(s) 35		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THIS IS THE SECOND INCIDENT OF THIS KIND SINCE I PURCHASED THIS CAR IN 9/1998. THE FIRST INCIDENT OCCURRED IN 2/99. I DID NOT REPORT THAT ONE, BECAUSE I WASN'T AWARE THAT I COULD. IN BOTH INSTANCES, I WAS DRIVING AND NOTICED THAT MY CAR WAS ACTING STANGE, DRIVING ROUGH LIKE A FLAT TIRE. I WAS ABLE TO PULL OVER TO THE SIDE OF THE ROAD BOTH TIMES (GUARDIAN ANGEL MUST HAVE BEEN WATCHING OUT FOR ME). I LOOKED FOR A FLAT, AND DID NOT SEE ONE, SO I PROCEEDED TO DRIVE AWAY, WHEN THE NOISE WAS MUCH LOUDER (METAL AGAINST METAL). WHEN I GOT OUT OF THE VEHICLE, THE RIGHT REAR WHEEL (SAME WHEEL BOTH TIMES) WAS ON A DIAGONAL. ALL OF THE LUG NUTS WERE SEVERED OFF AND THE WHEEL CAME OFF WITH JUST A PULL. THE SECOND

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.