



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

18-FEB-2002

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Reference No.

758374

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1HFSC47051A000302	HONDA MOTORCY	GOLDWING	2001	

Purchase Date 01-FEB-2001	Dealer's Name _____	Engine Size (CID/CC/L) 1800	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000 05200000	Part Name(s) ENGINE ENGINE COOLING SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 10	Date(s) of Failure(s) 16-AUG-2001	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 13177		
	Vehicle Speed at Failure(s) 19		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

INITIAL ENCOUNTER OF PROBLEM WHEN FOR FIRST TIME PLACED IN HEAVY STOP AND GO TRAFFIC ON 8/16/2001. HAS REPEATEDLY FAILED APPROX 10 TIMES SINCE. HONDA HAS BEEN GIVEN THREE ATTEMPTS TO FIX WITH NO POSITIVE RESULTS. ENGINE HAS STALLED ON NUMEROUS EVENTS. REAR WHEEL SEIZING ONCE WHILE MOVING AT ABOUT 22 MPH. BOILOVER OF COOLANT ON SEVERAL OCCASIONS ALSO, COOLANT DUMPS RIGHT IN FRONT OF REAR WHEEL CREATING A POSSIBLE LOSS OF CONTROL. KNOWN "TECH FACT" AS PER HONDA FACTORY SERVICE MANUAL, COOLING FANS WILL NEVER EVER COME ON ABOVE 15 MPH REGARDLESS OF TEMP. SEEKING LEGAL RECOURSE UNDER MAGNUSON MOSS WARRANTY ACT.

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.