



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

05-FEB-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

757818

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side) JTEGH20V020046716		Vehicle Make TOYOTA TRUCK	Vehicle Model RAV 4	Vehicle Year 2002	Current Odometer Reading
Purchase Date 01-OCT-2001	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☒ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____ Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06400000 13631001	Part Name(s) FUEL THROTTLE LINKAGES AND CONTROL STRUCTURE:TRUNK:LUGGAGE RACK	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured C	Number of Fatalities 0	Estimated Property Damag 	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RE: FUEL THROTTLE LINKAGE FAILURE: HIGH IDLE SPEED; UNPREDICTABLE IDLE SPEED OSCILLATION / SURGES, UNPREDICTABLE ACCELERATION / DECELERATION (PARTICULARLY WHEN ENGINE IS COLD). CAR WILL SOMETIMES FAIL TO DECELERATE AFTER TAKING FOOT OFF GAS WHEN AT LOW SPEEDS (10-25 MPH), FOR EXAMPLE, WHEN TURNING A CORNER OR DRIVING DOWN A RESIDENTIAL STREET. THIS MANUAL TRANSMISSION CAR WILL SOMETIMES DRIVE/LURCH FORWARD ON ITS OWN WITHOUT PRESSING ON THE GAS PEDAL WHEN IN 2ND OR 3RD GEAR, ONCE RPMS DROP TO ABOUT 1500. TOLD BY THE DEALER AND TOYOTA THAT THIS IS THE RESULT OF A NEW EMISSIONS CONTROL COMPUTER, AND THAT THE CAR IS OPERATING AS DESIGNED. RE: STRUCTURE - ROOF RACK: PIECE OF THE COVERING TO

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.