



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

05-FEB-2002

Ord. or
rt. dt
pd. rt
up. ltr

Reference No.

757787

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of and/or above dashboard) 1GMDX03E5WD267412		Vehicle Make PONTIAC TRUCK	Vehicle Model TRANS SPORT	Vehicle Year 1998	Current Odometer Reading
Purchase Date 01-MAY-1998	Dealer's Name _____		Engine Size (CID/CC/L) 3.4L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
					Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09202000	Part Name(s) LIGHTING:LAMP OR SOCKET:HEAD LIGHTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 03-FEB-2002 Mileage at Failure(s) 35000 Vehicle Speed at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RIGHT SIDE HEADLIGHT LENSE FELL OFF VEHICLE. CONVERSATION WITH A PONTIAC DEALER PARTS MANAGER AND A PONTIAC DEALER SERVICE MANAGER INDICATED THAT THIS IS A COMMON PROBLEM. THE PROBLEM IS THAT THE LENSE IS "GLUED" TO THE HOUSING AND THAT THE ADHESIVE MATERIAL DRIES OUT CAUSING THE LENSE TO SEPARATE FROM THE HOUSING. YOU CAN NOT PURCHASE A REPLACEMENT LENSE, YOU CAN ONLY PURCHASE AN ENTIRE HEADLIGHT ASSEMBLY, APPROXIMATELY \$240.00 PLUS LABOR. ADDITIONALLY, WHEN MOISTURE ENTERS THE NOW LENSE FREE ASSEMBLY, THE HALOGEN HEADLIGHT FAILS. HALOGEN LIGHTS HAVE BEEN THE CAUSE OF SEVERAL HOUSE FIRES BECAUSE OF THEIR HIGH OPERATIONAL TEMPERTURE. THE CHEVROLET VENTURE VAN USES THE SAME

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.