



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

04-FEB-2002

Od. or
rt. dt
pd. rt
rp. ltr

Reference No.

757733

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of windshield or driver's side)</small>	Vehicle Make VOLKSWAGEN	Vehicle Model NEW BEETLE	Vehicle Year 2001	Current Odometer Reading		
Purchase Date 01-NOV-2000	Dealer's Name _____	Engine Size (CID/CC/L) 1.8T	<input checked="" type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio			
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No Cylinders _____				
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input checked="" type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000 08310000 09302000	Part Name(s) ENGINE ELECTRICAL SYSTEM:WIRING:HARNES:FRONT:UNDERHOOD LIGHTING:FUSE:HEAD LIGHTS	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure	Date(s) of Failure(s) 06-DEC-2000	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No
	Mileage at Failure(s) 35000		
	Vehicle Speed at Failure(s) 0		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

HEADLIGHTS STARTED BROWNING OUT ON DECELERATION AT 100 MILES. DEALER COULD NOT VERIFY. AT 35,000 MILES, HEADLIGHTS FLASHED ALL THE TIME. AT COLD START ENGINE FAN WOULD COME ON, THEN HEADLIGHTS WOULD DIM AND FAN WOULD RUN, THEN HEADLIGHTS WOULD COME BACK NORMAL AND FAN WOULD STOP. THIS HAPPENS AT 3 SECOND INTERVALS. DEALER REPLASED GROUNDS AND HARNES. FAN STOPPED CYCLING BUT HEADLIGHTS STILL DIMMED, UNTIL ONE MORNING THE COLD LIGHT WENT OUT AND ALSO BLEW A HEADLIGHT. NOW NO DIMMING AND NO FAN TROUBLE. DEALER REPLACED HEADLIGHT BULB AND THE PROBLEM STARTED AGAIN. THIS IS A VERY DANGEROUS SITUATION AS THE FLASHING LIGHTS MEZMORIZE YOU WHEN YOU DRIVE. PROBLEM 2: CAR WILL START

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Reference No.

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Work Number 978 475 0298

Home Number 207 499 7022

OWNER INFORMATION (Type or Print)

SUSAN LOOMER 737938
621 S. WATERBORO RD.
LYMAN ME 04002

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