



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

27-JAN-2002

Od_or _____
rt_dt _____
pd_rt _____
ip_lr _____

Reference No.

757399

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date _____/_____/_____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door) 2G1WW12M0T9152247	Vehicle Make CHEVROLET	Vehicle Model MONTE CARLO	Vehicle Year 1996	Current Odometer Reading
Purchase Date 01-MAY-1999	Dealer's Name _____		Engine Size (CID/CC/L) 3.4	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06610000	Part Name(s) EXHAUST SYSTEM:MANIFOLD:ENGINE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 11	Date(s) of Failure(s) 26-JAN-2002	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 120653		
	Vehicle Speed at Failure(s) 55		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN I PURCHASED THIS CAR, IT WAS THE CAR OF MY DREAMS. I HAD IT FOR LESS THAN 2 WEEKS, WHEN I NOTICED SLUDGE IN THE OIL AND AROUND THE CAP. I WAS TOLD THAT IT WAS CONDENSATION! IT WASN'T. IT WAS THE INTAKE MANIFOLD GASKET. WHEN I FIRST COMPLAINED TO SUNSHINE FORD, WHERE I BOUGHT THE CAR, IT WAS STILL UNDER WARRANTY. WHEN IT FINALLY BLEW, THANK GOD 10 FEET FROM MY DRIVEWAY, IT WAS 300 MILES OVER THE WARRANTY. I HAD NOTHING BUT PROBLEMS TRYING TO GET THEM TO FIX IT. THEY DIAGNOSED IT WRONG TO BEGIN WITH! IT ENDED UP COSTING ME AROUND 250.00. TWO WEEKS AFTER I GOT THE CAR BACK I WAS DOING 65 ON THE HIGHWAY, WHEN SOMETHING BIG DROPPED OUT FROM UNDER MY CAR. IT WAS THE COMPUTER AND THE FRONT GUARD! I

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.