



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

25-JAN-2002

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Reference No.

757333

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date: / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GNEL19WX1B123991	CHEVROLET TRUCK	ASTRO	2001	

Purchase Date 01-AUG-2001	Dealer's Name	Engine Size (CID/CC/L) 4.3L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City State Zip Code	No Cylinders	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 2	Date(s) of Failure(s) 24-JAN-2002	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 14185		
	Vehicle Speed at Failure(s) 15		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

BRAKES HAVE HAD INTERMITTENT PROBLEMS SINCE NEW. RETURNED FIRST TIME WHEN LEFT FRONT LOCKED UP ON DRY, SMOOTH PAVEMENT PANIC STOP. JERKED WHEEL FROM HAND AND TURNED VAN SIDEWAYS. THIS IS AFTER SLIGHT INTERMITTENT PULLING FROM TIME VAN WAS NEW. NUMEROUS TRIPS (5) TO DEALER HAS FAILED TO FIX PROBLEM. NOW ADDITIONAL PROBLEM OF NO BRAKING ACTION WHILE ATTEMPTING SLOW STOP HAS RESULTED IN RUNNING INTO INTERSECTION WITH ONCOMING TRAFFIC. THIS OCCURRED WHILE TRYING TO STOP FROM APPROXIMATELY 15MPH. APPLYING THE BRAKES RESULTED IN NO SLOW DOWN FOR A SHORT AMOUNT OF TIME. IT FINALLY STOPPED WITH THE FRONT BUMPER IN THE INTERSECTION AS I ATTEMPTED TO APPLY THE PARKING BRAKE.

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.