



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

## Auto Safety Hotline

## Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

## FOR AGENCY USE ONLY 258

Date Received

21-JAN-2002

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
od\_rt \_\_\_\_\_  
ip\_lr \_\_\_\_\_

Reference No.

757124

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

## VEHICLE INFORMATION

|                                                                                                                                                                                                                                                                 |                                                                                           |                                                                                                                                                                                                                                             |                                                                                          |                                                                                                                                                         |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vehicle Ident. No. (VIN)<br><small>(Locate at bottom of<br/>windshield or driver's side<br/>door)</small><br><b>SALTY1240YA263468</b>                                                                                                                           | Vehicle Make<br><b>LAND ROVER</b>                                                         | Vehicle Model<br><b>DISCOVERY</b>                                                                                                                                                                                                           | Vehicle Year<br><b>2000</b>                                                              | Current Odometer Reading                                                                                                                                |
| Purchase Date<br><b>01-MAY-2000</b>                                                                                                                                                                                                                             | Dealer's Name _____                                                                       |                                                                                                                                                                                                                                             | Engine Size<br>(CID/CC/L) _____                                                          | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input checked="" type="checkbox"/> Fuel Injection |
| <input checked="" type="checkbox"/> New <input type="checkbox"/> Used                                                                                                                                                                                           | City _____ State _____ Zip Code _____                                                     |                                                                                                                                                                                                                                             | No Cylinders _____                                                                       |                                                                                                                                                         |
| Transmission Type<br><input type="checkbox"/> Manual<br><input type="checkbox"/> Automatic                                                                                                                                                                      | Antilock Brakes<br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No | Restraint System<br><input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt<br><input type="checkbox"/> Driverside Airbag <input checked="" type="checkbox"/> 2-Point Bel<br><input type="checkbox"/> Passengerside Airbag | Cruise Control<br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No | Drive Train<br><input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input checked="" type="checkbox"/> 4-Wheel                           |
| Vehicle Type<br><input type="checkbox"/> Car <input type="checkbox"/> Sport Util<br><input type="checkbox"/> Van <input type="checkbox"/> Truck<br><input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle<br><input type="checkbox"/> Other _____ |                                                                                           | Body Style<br><input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up Truck<br><input checked="" type="checkbox"/> Other _____                      |                                                                                          |                                                                                                                                                         |

## FAILED COMPONENT(S)/PART(S) INFORMATION

|                              |                                             |                                                                                                                                          |                                                                                             |
|------------------------------|---------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
| Component<br><b>02700000</b> | Part Name(s)<br><b>TIRES</b>                | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No of Failure<br><b>4</b>    | Date(s) of Failure(s)<br><b>01-AUG-2000</b> | Failed Part(s)<br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                               | NHTSA Previously<br><input type="checkbox"/> Yes <input type="checkbox"/> No                |
|                              | Mileage at Failure(s)<br><b>7500</b>        |                                                                                                                                          |                                                                                             |
|                              | Vehicle Speed at Failure(s)<br><b>0</b>     |                                                                                                                                          |                                                                                             |

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

|                                                                   |                                                                             |                                       |                                  |                                      |                                                                                           |
|-------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------------------|----------------------------------|--------------------------------------|-------------------------------------------------------------------------------------------|
| Crash<br><input type="checkbox"/> Yes <input type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured<br><b>0</b> | Number of Fatalities<br><b>0</b> | Estimated Property Damag<br><b>0</b> | Reported to Police<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|-------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------------------|----------------------------------|--------------------------------------|-------------------------------------------------------------------------------------------|

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

OEM GODYEAR WRANGLER TIRES STARTED DEMONSTRATING UNEVEN CUPPING THAT CAUSED NOISE AND HANDELING ISSUES. AFTER BRINGING THE ISSUE TO MY DEALER'S ATTENTION AT MY FIRST OIL CHANGE (7,500 MILES) THEY INFORMED ME THAT MANY ROVERS WITH THE SAME TIRES HAD DEMONSTRATED THE SAME ISSUES DURING THE PAST FEW MONTHS. THEY EXPLAINED TO ME THAT GOODYEAR AND ROVER WERE RESERACHING THE PROBLEM AND TO HANG TIGHT UNTIL A SOLUTION AND RECALL WERE ANNOUNCED. THE TIRES CONTINUED TO DEGRADE WITH THE HANDELING AND NOISE FACTORS BECOMING WORSE AND WORSE OVER THE NEXT YEAR. AT THE 15K OIL CHANGE I ASKED THE DEALER TO ROTATE THE TIRES HOPING THAT THE ISSUE WAS ONLY RELATED TO THE FRONT END. WIHTI

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### VEHICLE INFORMATION

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|---------------------------------------------------------------------------------------------------------------------------------------|---------------------------------|----------------------------------|-----------------------------|--------------------------|
| Vehicle Ident. No. (VIN)<br><small>(Locate at bottom of<br/>windshield or driver's side<br/>door)</small><br><b>SALTY1240YA263468</b> | Vehicle Make<br><b>GOODYEAR</b> | Vehicle Model<br><b>WRANGLER</b> | Vehicle Year<br><b>1900</b> | Current Odometer Reading |
|---------------------------------------------------------------------------------------------------------------------------------------|---------------------------------|----------------------------------|-----------------------------|--------------------------|

|                                                                       |                                       |                                 |                                                                                                                                                         |
|-----------------------------------------------------------------------|---------------------------------------|---------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| Purchase Date<br><b>01-MAY-2000</b>                                   | Dealer's Name _____                   | Engine Size<br>(CID/CC/L) _____ | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input checked="" type="checkbox"/> Fuel Injection |
| <input checked="" type="checkbox"/> New <input type="checkbox"/> Used | City _____ State _____ Zip Code _____ | No Cylinders _____              |                                                                                                                                                         |

|                                                                                            |                                                                                           |                                                                                                                                                                                                                                             |                                                                                          |                                                                                                                               |                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                        |
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### APPLICATION INCIDENT INFORMATION

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COPIES OF THIS FORM ARE:

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