



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

19-JAN-2002

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

757089

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door) 1FAPP53S6XG168586	Vehicle Make FORD	Vehicle Model TAURUS	Vehicle Year 1999	Current Odometer Reading
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Purchase Date 01-MAY-1999	Dealer's Name _____	Engine Size (CID/CC/L) 3.0L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03200000	Part Name(s) BRAKES:HYDRAULIC SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 04-MAY-1999	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 3		
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE CAR HAS BEEN IN YO SHOP SEVERAL TIMES FOR BRAKE FLUID BEIGN LOW IT IS A HALF TANK LOW NOW AND WAS IN SHOP IN DEC 2001 TODAY IS 1-19-02 THE DEALER TELLS ME THAT TAURUS,S USE BRAKE FLUID AS THE BRAKE PADS WEAR DOWN THIS CAR HAS USED AT LEAST 3 PINTS SINCE NEW .THAT IS MY BEST GUESS AS THE DEALER HAS ALWASE ADDED IT. I HAVE NEVER HEARD OF A CAR USING BRAKE FLUID AS THE PADS WEAR DOWN .I JUST TALKED TO MY INSURANCE AGENT WHO DRIVES A SABLE HE SAID HE HAS NEVER ADDED BRAKE FLUID TO IT TILL HE AND HIS BROTHER DID A COMPLETE BRAKE JOB ON IT AT 100,000 MILES .HELP PLEASE

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.