



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

17-JAN-2002

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Reference No.

756983

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side) SALHF1347SA651783		Vehicle Make LAND ROVER	Vehicle Model RANGE ROVER	Vehicle Year 1995	Current Odometer Reading		
Purchase Date 01-JAN-1995	Dealer's Name		Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection			
☒ New ☐ Used	City		State	Zip Code	No Cylinders		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag		Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01100000 01300000 01500000	Part Name(s) STEERING:WHEEL AND COLUMN STEERING:POWER ASSIST STEERING:LINKAGES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 12-DEC-2001	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 62738		
	Vehicle Speed at Failure(s) 5		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

LOST ALL STEERING. STEERING WHEEL TOTALLY DISCONNECTED. REPAIRS WERE REPLACE STEERING WHEEL COUPLER, CRUISE CASSETTE AND ROTARY COUPLER, REAR TIE ROD ASSEMBLY. THE WHOLE THING SNAPPED, MOMENTS BEFORE PULLING ONTO THE HIGHWAY - CATASTROPHIC FAILURE, LUCKY NO ONE WAS KILLED. DEALER SAYS CAR WAS IN AN ACCIDENT (IT WAS NOT). REPAIR PERSON SAID FAILURE WOULD HAVE OCCURRED AS AN IMMEDIATE RESULT OF AN ACCIDENT. CAR DRIVEN THE NIGHT BEFORE, NO ACCIDENT, EVER, NO PROBLEMS BEFORE COMPLETE FAILURE. CAR WAS BEING DRIVEN WHEN FAILURE OCCURRED.

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.