



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

## Auto Safety Hotline

## Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

## FOR AGENCY USE ONLY 258

Date Received

14-JAN-2002

Ord. or

rt. dt

pd. rt

ip. hr

Reference No.

756835

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date: / /

## VEHICLE INFORMATION

|                                                                                                                                   |                                                                                           |                                                                                                                                                                                                                                             |                                                                                          |                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|-----------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vehicle Ident. No. (VIN)<br><small>(Location at bottom of<br/>windshield and driver's side<br/>door)</small><br>1GNEL19WX1B123991 |                                                                                           | Vehicle Make<br>CHEVROLET TRUCK                                                                                                                                                                                                             | Vehicle Model<br>ASTRO                                                                   | Vehicle Year<br>2001                                                                                                                                    | Current Odometer Reading                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Purchase Date<br>01-AUG-2000                                                                                                      | Dealer's Name                                                                             |                                                                                                                                                                                                                                             | Engine Size<br>(CID/CC/L) 4.3L                                                           | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input checked="" type="checkbox"/> Fuel Injection |                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <input checked="" type="checkbox"/> New <input type="checkbox"/> Used                                                             | City State Zip Code                                                                       |                                                                                                                                                                                                                                             | No Cylinders                                                                             |                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Transmission Type<br><input type="checkbox"/> Manual<br><input type="checkbox"/> Automatic                                        | Antilock Brakes<br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No | Restraint System<br><input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt<br><input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel<br><input type="checkbox"/> Passengerside Airbag | Cruise Control<br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No | Drive Train<br><input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input checked="" type="checkbox"/> 4-Wheel                           | Vehicle Type<br><input type="checkbox"/> Car <input type="checkbox"/> Sport Util<br><input checked="" type="checkbox"/> Van <input type="checkbox"/> Truck<br><input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle<br><input type="checkbox"/> Other<br>Body Style<br><input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up Truck<br><input type="checkbox"/> Other |

## FAILED COMPONENT(S)/PART(S) INFORMATION

|                       |                                                   |                                                                                                                                          |                                                                                             |
|-----------------------|---------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
| Component<br>03250000 | Part Name(s)<br>BRAKES:HYDRAULIC:ANTI-SKID SYSTEM | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No of Failure<br>100  | Date(s) of Failure(s)<br>14-JAN-2002              | Failed Part(s)<br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                               | NHTSA Previously<br><input type="checkbox"/> Yes <input type="checkbox"/> No                |
|                       | Mileage at Failure(s)<br>13000                    |                                                                                                                                          |                                                                                             |
|                       | Vehicle Speed at Failure(s)<br>20                 |                                                                                                                                          |                                                                                             |

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

|                                                                   |                                                                             |                                |                           |                          |                                                                                           |
|-------------------------------------------------------------------|-----------------------------------------------------------------------------|--------------------------------|---------------------------|--------------------------|-------------------------------------------------------------------------------------------|
| Crash<br><input type="checkbox"/> Yes <input type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured<br>0 | Number of Fatalities<br>0 | Estimated Property Damag | Reported to Police<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|-------------------------------------------------------------------|-----------------------------------------------------------------------------|--------------------------------|---------------------------|--------------------------|-------------------------------------------------------------------------------------------|

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE ABS BRAKE SYSTEM IS UNPREDICTABLE. IF ONE SIDE OR THE OTHER IS IN LOOSE GRAVEL, ROUGH SURFACE, OR SLICK SURFACE AND BRAKES ARE APPLIED HARD (LIKE A CHILD RUNNING OUT IN FRONT OF YOU), THE OPPOSITE SIDE WILL LOCK UP AND CAUSE THE VEHICLE TO SLIDE IN THAT DIRECTION. THIS PROBLEM IS INTERMITTENT AND ONLY HAPPENS PART OF THE TIME. LIKEWISE, WHEN SLOWING DOWN (AS IN APPROACHING A STOP SIGN) THE BRAKES WILL PULL THE VEHICLE ACROSS A CROWNED CENTERLINE IF FIRM GRIP IS NOT MAINTAINED ON THE STEERING WHEEL. AGAIN, THIS ONLY OCCURS INTERMITTENTLY AND ONLY AFTER THE VEHICLE HAS BEEN DRIVEN A DISTANCE AND IS "WARMED-UP". ALSO, THE VEHICLE WILL LOCK-UP ONE FRONT WHEEL (USUALLY THE LEFT FRONT) DURING A PANIC STOP.

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.