



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

14-JAN-2002

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Reference No.

756816

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of and/or driver's door frame)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G1NE52J8Y6140051	CHEVROLET	MALIBU	2000	

Purchase Date 01-NOV-1999	Dealer's Name _____	Engine Size (CID/CC/L) <u>3.1 LI</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03270000	Part Name(s) BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 2	Date(s) of Failure(s) <u>05-SEP-2000</u> Mileage at Failure(s) <u>11032</u> Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FRONT ROTORS ARE WARPED , DO NOT STOP CAR WITHOUT A PULSATING OR SURGING EFFECT. IT WAS COVERED UNDER WARRANTY AT 11000 MILES .CHEVY REPLACED ROTORS AND PADS PROBLEM DID NOT GO AWAY . I BROUGHT IT BACK AT 29000 MILES AND I WAS TOLD IT WA A WEAR PROBLEM NOT CHEVY'S. ROTORS ARE WARPED AND PADS ARE WORN TWO NEW BRAKE JOBS AT 29000 MILES .CAR STILL PULSATES WHEN STOPPING AND SLIDES THRU STOPS. I CALLED GM WAS FINALLY TOLD THEY HAD NO PROBLEMS WITH BRAKES, THEY REPLACED BRAKES AT 11000 MILES AS ACOURTESY BUT WILL NOT DO SO AT 29000 MILES. ACCORDING TO COMPLAINTS LISTED AT NHTSA EVERYONE IS HAVING THIS PROBLEM. WHY NOT A SAFETY RELATED RECALL? MUST WE WAIT FOR PEOPLE TO DIE BEFORE WE ACT?

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.