



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

02-JAN-2002

Od. or

rt. dt

od. rt

ip. lr

Reference No.

756306

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date: / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3GNEC16T71G232331	CHEVROLET TRUCK	SUBURBAN	2001	

Purchase Date 01-AUG-2001	Dealer's Name	Engine Size (CID/CC/L) 1500	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City State Zip Code	No. Cylinders	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failure 1	Date(s) of Failure(s) 26-DEC-2001	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 15000		
	Vehicle Speed at Failure(s) 70		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I TOOK NEW SUBURBAN IN TWICE FOR VIBRATIONS AND PULLING. CHEVROLET CLAIMED NOTHING WRONG. TIRE BLEW OUT ON 12/26/01. CHEV SAID THAT IT WAS NOT THERE PROBLEM. FIRSTONE SAID THEY WOULD REPLACE THE ONE TIRE BUT THAT CHEV HAD TO PAY FOR DAMAGE TO SUV. CHEV SAID THEY WILL NOT AS THEY CAN NOT SEE INSIDE OF A TIRE. NOW THE 800 FIRESTONE SAYS I HAVE TO MAIL IN THE TIRE AND THEY WILL INVESTAGATE AS TO IF IT WAS A TIRE DEFECT. THE LOCAL FIRESTONE ALREADY SAID IT WAS. ATTORNEY SAID NOT TO MAIL IN THE TIRE. FIRESTONE REFUSES TO FIX DAMAGE AND TO BUY TIRES BACK THAT ARE ONLY 5 MONTHS OLD. THESE PEOPLE SHOULD BE PUT OUT OF BUSINESS. LOCAL FIRESTONE SAYS THEY WILL BUY TIRES FOR 25 DOLLARS EACH ONLY IF I REPL

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Signature of Owner _____ Date ____/____/____

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☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

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