



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

30-DEC-2001

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Reference No.

756200

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of and/or driver's door frame)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2HKRL1865XH009996	HONDA TRUCK	ODYSSEY	1999	

Purchase Date 01-JAN-2000	Dealer's Name _____	Engine Size (CID/CC/L) 3.5L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13410000	Part Name(s) STRUCTURE:DOOR ASSEMBLY:FRAME AND PANEL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 2	Date(s) of Failure(s) 05-NOV-2001 Mileage at Failure(s) 22000 Vehicle Speed at Failure(s) 65	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

IN AUGUST THE VEHICLE WAS TAKEN TO THE DEALER FOR THE LEFT SLIDING DOOR NOT WORKING PROPERLY. THEY ADVISED IT HAD A BROKEN CENTER ROLLER AND IT WAS REPLACED (AT A DEDUCTIBLE COST 100). IN NOVEMBER THE DEALER WAS CONTACTED AND ADVISED THE SAME DOOR THEY WORKED ON WAS BEEPING CONTINUOUSLY (THE CHIME FOR THE DOOR NOT LATCHED), AND THAT THERE WAS 1 OCCURANCE OF THE DOOR OPENING ON THE HIGHWAY 1FOOT ON IT'S OWN. THE DEALER LOOKED IT AND ADVISED IT HAD A BROKEN LATCH. OVER THE NEXT 2 WEEKS THEY WERE CONTACTED 2 TIMES FOR ME TO BE ADVISED IT WASN'T IN YET. 3 WEEKS AFTER THE LAST VISIT TO THE DEALER THEY SAID I COULD BRING IT IN ON FRIDAY 12/28. BY THIS TIME THE DOOR HAD OPENED FOR

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.