



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

21-DEC-2001

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Reference No.

755918

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2B3HD46F2VH590037	DODGE	INTREPID	1997	

Purchase Date 01-NOV-2001	Dealer's Name _____	Engine Size (CID/CC/L) 3.5L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure 10	Date(s) of Failure(s) 19-DEC-2001 Mileage at Failure(s) 62130 Vehicle Speed at Failure(s) 20	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE FIRST 10 MINUTES OF DRIVING IN WEATHER OF 50 DEG F AND COLDER, THE TRANSMISSION WOULD SUDDENLY SHIFT OUT OF WHATEVER GEAR ITS IN AND INTO NEUTRAL. I WOULD HAVE TO REV THE ENGINE A LITTLE BIT AND IT WOULD SHIFT BACK INTO GEAR. THE TRANSMISSION FLUID HAD A BURNED SMELL TO IT SO I CHANGED THE FILTER AND FLUID. I USE ATF+3 7176, AS RECOMMENDED. BUT THAT DIDN'T SOLVE THE PROBLEM. THEN I THOUGHT IT WAS BECAUSE THE CAR WAS COLD, SO BEFORE DRIVING, I WOULD LET THE CAR WARM UP FOR 5-10 MINUTES. THAT DIDN'T SOLVE THE PROBLEM EITHER. I'VE BEEN RESEARCHING THE TRANSMISSION PROBLEMS ON THIS VEHICLE AND HAVE FOUND MANY COMPLAINTS IN REGARDS TO THIS TRANSMISSION. THERE ARE EVEN TBS ON NHTSA, 21-07-98 & 2

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.