



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

20-DEC-2001

Od_or _____
rt_dt _____
pd_rt _____
up_lr _____

Reference No.

755884

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield and door side) 1B7KC2360WJ228093	Vehicle Make DODGE TRUCK	Vehicle Model RAM	Vehicle Year 1998	Current Odometer Reading
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Purchase Date 01-JUN-1998	Dealer's Name _____	Engine Size (CID/CC/L) 5.9L	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02750010	Part Name(s) TIRES:SIDEWALL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 5	Date(s) of Failure(s) 21-OCT-1998 Mileage at Failure(s) 29516 Vehicle Speed at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THIS IS A "LOAD RANGE E" GOODYEAR TIRE PROBLEM. AT 30081, 30805, 35213, AND 38060 MILES ONE EACH OF THE ORIGINAL EQUIPMENT TIRES FAILED DUE TO SIDEWALL SEPARATION AND WAS REPLACED AT VARYING CHARGES BY GOODYEAR. NOW, AT ABOUT 50,000 MILES, ONE OF THE REPLACEMENT TIRES HAS FAILED FOR THE SAME REASON. GOODYEAR IS GIVING ME A "RUN AROUND" AS HAS BEEN THE CASE IN ALL PREVIOUS OCCURANCES, VARIOUSLY CLAIMING THAT THE TIRE IS "NO LONGER AVAILABLE" "ON BACKORDER" "NO LONGER MANUFACTURED" "NOT ADJUSTABLE" ETC. IT HAS NOW BEEN TWO WEEKS SINCE THE LAST FAILURE WAS SHOWN TO GOODYEAR, AND THEY CLAIM NOT TO BE ABLE TO LOCATE A REPLACEMENT. I HAVE COMPLETE DOCUMENTATION OF EACH OF THESE SITUATIONS.

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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1B7KC2360WJ228093	GOODYEAR	WRANGLER RTS	1900	

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