



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

13-DEC-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

755614

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
JF1SF65511H741393	SUBARU TRUCK	FORESTER	2001	

Purchase Date 01-MAY-2001	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 15900000	Part Name(s) EQUIPMENT: OTHER PIECES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) _____ 05-NOV-2001 Mileage at Failure(s) _____ 7000 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag _____	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE TACK THAT IS IN PLACE TO HOLD THE DRIVER'S SIDE MAT IN PLACE DOES NOT WORK. THE MAT CONTINUOUSLY FALLS OFF THE TACK. I FIRST MADE THE DEALERSHIP AWARE OF IT AND COULD FIND NOTHING TO FIX. WE LOOKED AT OTHER SUBARUS AND THEY ALL HAD THE SAME ISSUE. I RECENTLY COMMUNICATED THIS TO SUBARU VIA THEIR WEB SITE WITH LITTLE INTEREST ON THEIR PART. THE PROBLEM OCCURS WHEN THE MAT SLIPS OFF THE TACK IT RUNS UP INTO THE PEDALS. THIS MEANS THE FLOATING TACK COULD ACTUALLY CAUSE MORE PROBLEMS THEN NOT HAVING ONE THERE AT ALL. OUR OTHER CAR (HONDA) HAD A TACK THAT IS FIRMLY PLACED IN THE FLOORBOARD NOT TACKED TO THE CARPET ONLY AND AS A RESULT IT DOES NOT HAVE A PROBLEM.*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.