



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

12-DEC-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

755570

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (Location at bottom of windshield and driver's side door)	Vehicle Make CHRYSLER	Vehicle Model SEBRING	Vehicle Year 1996	Current Odometer Reading _____
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Purchase Date 01-MAY-1998	Dealer's Name _____	Engine Size (CID/CC/L) 2.5 L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03270000 07300000	Part Name(s) BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM POWER TRAIN:TRANSMISSION:AUTOMATIC	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 2	Date(s) of Failure(s) 11-OCT-2001 Mileage at Failure(s) 84200 Vehicle Speed at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured _____	Number of Fatalities _____	Estimated Property Damag _____	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I HAVE HAD SO MANY PROBLEMS WITH THIS CAR. THE CAR LOOKS VERY NICE ON THE OUTSIDE BUT HAS MANY ISSUES ON THE INSIDE. THIS CAR HAS COST ME A FORTUNE SINCE MY WARRANTY WENT OUT AT 75,000 MILES. I HAVE REPLACED BRAKES, ROTORS, AND DRUMS ALMOST EVERY YEAR. THIS IS VERY COSTLY (OVER \$350 EVERY TIME). MY TRANSMISSION FAILED ON ME TWICE, ONCE UNDER WARRANTY AND THE OTHER WITHOUT A WARRANTY. I SPENT OVER \$1,000 FOR REPAIRS TO REPLACE A GASKET, O-RING, AND TRANSMISSION PUMP. MY O2 SENSOR FAILED TWICE. WHEN I TRY TO ADJUST MY MIRRORS WITH THE BUTTON ON THE DRIVER SIDE, THE MIRRORS WON'T RESPOND AT ALL. I CONSTANTLY HEAR A KNOCKING NOISE FROM THE ENGINE. THE SERVICE ADVISORS AT THE DEALERSHI

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.