



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

## Auto Safety Hotline

## Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

## FOR AGENCY USE ONLY 258

Date Received

05-DEC-2001

Od. or

rt. dt

od. rt

ip. ltr

Reference No.

755335

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date: / /

## VEHICLE INFORMATION

|                                                                                                      |                                   |                                |                             |                          |
|------------------------------------------------------------------------------------------------------|-----------------------------------|--------------------------------|-----------------------------|--------------------------|
| Vehicle Ident. No. (VIN)<br><small>(Location at bottom of windshield and driver's side door)</small> | Vehicle Make<br><b>FORD TRUCK</b> | Vehicle Model<br><b>ESCAPE</b> | Vehicle Year<br><b>2001</b> | Current Odometer Reading |
|------------------------------------------------------------------------------------------------------|-----------------------------------|--------------------------------|-----------------------------|--------------------------|

|                                                                                                                               |                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                  |                                                                                                                                              |
|-------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| Purchase Date<br><b>01-SEP-2001</b>                                                                                           | Dealer's Name                                                                                                                                                                                                                                            | Engine Size<br>(CID/CC/L)                                                                                                                                                                                                        | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injection |
| <input checked="" type="checkbox"/> New <input type="checkbox"/> Used                                                         | City State Zip Code                                                                                                                                                                                                                                      | No Cylinders                                                                                                                                                                                                                     |                                                                                                                                              |
| Transmission Type<br><input type="checkbox"/> Manual<br><input type="checkbox"/> Automatic                                    | Antilock Brakes<br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No                                                                                                                                                                | Restraint System<br><input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt<br><input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel<br><input type="checkbox"/> Passengerside Airbag | Cruise Control<br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No                                                     |
| Drive Train<br><input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input checked="" type="checkbox"/> 4-Wheel | Vehicle Type<br><input type="checkbox"/> Car <input type="checkbox"/> Sport Utl<br><input type="checkbox"/> Van <input type="checkbox"/> Truck<br><input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle<br><input type="checkbox"/> Other | Body Style<br><input type="checkbox"/> 2-Door<br><input checked="" type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up Truck<br><input type="checkbox"/> Other                 |                                                                                                                                              |

## FAILED COMPONENT(S)/PART(S) INFORMATION

|                              |                                                   |                                                                                                                                          |                                                                                             |
|------------------------------|---------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
| Component<br><b>08500000</b> | Part Name(s)<br><b>ELECTRICAL SYSTEM:IGNITION</b> | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No of Failure<br><b>1</b>    | Date(s) of Failure(s)<br><b>22-NOV-2001</b>       | Failed Part(s)<br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                               | NHTSA Previously<br><input type="checkbox"/> Yes <input type="checkbox"/> No                |
|                              | Mileage at Failure(s)<br><b>1000</b>              |                                                                                                                                          |                                                                                             |
|                              | Vehicle Speed at Failure(s)<br><b>35</b>          |                                                                                                                                          |                                                                                             |

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

|                                                                   |                                                                             |                                       |                                  |                          |                                                                                           |
|-------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------------------|----------------------------------|--------------------------|-------------------------------------------------------------------------------------------|
| Crash<br><input type="checkbox"/> Yes <input type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured<br><b>0</b> | Number of Fatalities<br><b>0</b> | Estimated Property Damag | Reported to Police<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|-------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------------------|----------------------------------|--------------------------|-------------------------------------------------------------------------------------------|

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FORD ESCAPE 2001 STALLED ON MY WIFE AS SHE DROVE HOME. THE POWER WENT OUT IN THE CAR AND SHE BARELY HAD THE POWER TO STOP THE VEHICLE SINCE THE BRAKES WERE OUT. THIS HAS HISTORICALLY BEEN A PROBLEM WITH FORD (RECENTLY SETTLED CASE WITH OTHER FORD VEHICLES) WHERE STALLING CAUSE MANY (66%) FATALITIES. THIS PROBLEM HAS HAPPENED TO 3 OTHERS THAT WE KNOW OF. FORD IS AWARE OF THE PROBLEM (PER CUST. SERV. MGR-PATRICK DORRINGTON) BUT ARE NOT BUYING US OUT OF OUR DEAL SINCE THE PROBLEM ONLY HAPPENED ONCE. MY WIFE IS 4 MONTHS PREGNANT AND WITH 2/3RDS OF FORD STALLING EVENTS ENDING IN DEATH SHE IS NEVER DRIVING THIS CAR AGAIN. ANY HELP WITH THIS PROBLEM WOULD BE APPRECIATED.\*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.