



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

05-DEC-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

755319

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield and door side) JA3AY26AXWU037291	Vehicle Make MITSUBISHI	Vehicle Model MIRAGE	Vehicle Year 1998	Current Odometer Reading
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Purchase Date 01-SEP-2000	Dealer's Name _____	Engine Size (CID/CC/L) 1.9	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03270000	Part Name(s) BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 4	Date(s) of Failure(s) 01-OCT-2000 Mileage at Failure(s) 25000 Vehicle Speed at Failure(s) 60	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

[SEE ODI ID: 705306, MY PROBLEM IS IDENTICAL] THE FRONT BRAKE DISCS ARE WOEFULLY INADEQUATE FOR THIS CAR AND I BELIEVE A MANUFACTURING DESIGN DEFECT. WE HAD TO TURN THE ROTORS TWICE AFTER BUYING IT, WITHIN THE WARRANTY PERIOD (36,000 MILES). MITSUBISHI SAYS IT IS NORMAL WEAR AND TEAR. I HAVE REPLACED THE ROTORS. THEY WARPED AGAIN AND THE NEW ROTORS HAVE BEEN TURNED ONCE AND ARE MAKING NOISE AGAIN, AND THE CAR SHAKES DURING BRAKING, INDICATING THEY NEED TO BE TURNED YET AGAIN. DURING HIGH SPEEDS, IF I APPLY BRAKES, THE CAR VIBRATES BADLY, AND IS A MAJOR SAFETY CONCERN IF I HAD TO BRAKE SUDDENLY. THE DISC ROTORS WEAR OUT VERY FAST, AND ARE TOO THIN AND WARP EASILY.*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.