



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

28-NOV-2001

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Reference No.

755053

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door) JTEHH20V610069307	Vehicle Make TOYOTA TRUCK	Vehicle Model RAV 4	Vehicle Year 2001	Current Odometer Reading
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Purchase Date 01-JAN-2001	Dealer's Name _____	Engine Size (CID/CC/L) 2.01 4	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01500000	Part Name(s) STEERING:LINKAGES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 4	Date(s) of Failure(s) 09-FEB-2001	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 889		
	Vehicle Speed at Failure(s) 55		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I HAVE HAD MY VEHICLE TO THE DEALERSHIP ON THESE DATES FOR THE SAME REPAIR
FEB.9.2001,MARCH 12,MARCH 26,APRIL19 AND SEPT 14 AND INSTEAD OF FIXING IT THE NOISE IS WORSE .
IT IS SO BAD THAT I TAKE NERVE PILLS TO DRIVE THIS VEHICLE . I HAVE TAKEN MY FAMILY DOCTOR FOR
A RIDE IN THE VEHICLE AND HE HAD WORTE IN MY FILE THAT HE HAS HEARD ITAND IT VERY ANOYING IF I
SHOULD TAKE SO MANY NERVE PILLS THAT I SHOULD HAVE A WRECK I WOULD HOPE THAT TOYOTA IS
READY FOR A LAW SUIT MY ATTORNEY HAS ALSO HEARD THIS . I FILLED OUT THE LEMON LAW FORMS
AND WAS DENIED AT THE ARBITRATION AS IT WAS A WENDY DAY AND THE ARBITRATOR EVEN SAID THAT
HIS HEARING WAS NOT GOOD FROM WORKING IN FACTORIES . SO HE SAID THAT HE COULD NOT HEAR TH

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.