



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

23-NOV-2001

Ord. or

rt. dt

pd. rt

rp. ltr

Reference No.

754820

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door) 3GNFK16TXYG114047	Vehicle Make CHEVROLET TRUCK	Vehicle Model SUBURBAN	Vehicle Year 2000	Current Odometer Reading
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Purchase Date 01-JAN-2001	Dealer's Name _____	Engine Size (CID/CC/L) 5.3L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 04100000	Part Name(s) EMERGENCY PARKING BRAKE:MECHANICAL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failure 1	Date(s) of Failure(s) 05-AUG-2001 Mileage at Failure(s) 43000 Vehicle Speed at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PARKING BRAKE DOES NOT WORK AT ALL. WHEN TRUCK WAS NEW, IT WAS WEAK AT BEST, NOW IT WILL NOT FUNCTION AT ALL. TAKEN TO DEALER WHO AGREED IT DID NOT WORK AT ALL. VEHICLE OUT OF WARRANTY AND INSISTS I MUST PAY \$180+ FOR REPAIR/ADJUSTMENT...EVEN THOUGH IT IS A "KNOWN PROBLEM" (IN THEIR WORDS). THEY STATED EVEN UNDER WARRANTY IT WOULD HAVE ONLY BEEN COVERED FOR 12,000 MILES SINCE IT IS AN "ADJUSTMENT" EVEN THOUGH THEY TOLD ME THERE WAS NO ADJUSTMENT FOR IT AND THE ENTIRE REAR BRAKE ASSEMBLY HAS TO BE REMOVED TO REPAIR PROBLEM. VEHICLE IS A 4X4 WITH NEUTRAL TRANSFER CASE CAPABILITY AND I FEEL THE PARKING BRAKE IS ESSENTIAL FOR SAFE OPERATION OF THIS FEATURE. IT IS OBVIOUS THIS IS A KNOWN DEFECT

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.