



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

21-NOV-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

754763

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3VWRB81H5V/M090879	VOLKSWAGEN	JETTA	1997	

Purchase Date 01-MAY-1997	Dealer's Name _____	Engine Size (CID/CC/L <u>121CID</u>)	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06300000 08000000	Part Name(s) FUEL:FUEL INJECTION SYSTEM ELECTRICAL SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 23	Date(s) of Failure(s) <u>17-NOV-2001</u> Mileage at Failure(s) <u>57000</u> Vehicle Speed at Failure(s) <u>30</u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

JETTA WAS EVALUATED AT VW REPAIR SHOP AND WAS TESTED FOR SEVERAL DAYS OVER THE LAST 4 WORKING DAYS. ELECTRICAL AND FUEL SYTEM WAS CHECKED AND NOTHING FOUND SO FAR. CAR ENGINE STALLS INTERMITTENTLY REGARDLESS OF SPEED OR TEMPERATURE OF ENGINE. HAVE NOT DRIVEN IT ON THE FREEWAY DUE TO SAFETY CONCERNS. WAS DRIVING ON CITY STREETS AND SUDDENLY THE ENGINE CUTS OUT WHILE DRIVING. HAS NOTHING TO DO WITH SLOWING DOWN OR ACCELERATING. CONCERNED THAT THERE MAY BE OTHER REPORTED PROBLEMS SIMILAR TO THIS IN THIS MODEL BUT CANNOT FIND ANY INFORMATION.

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.