



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

19-NOV-2001

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Reference No.

754693

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side) 3B7KF2367XG171000	Vehicle Make DODGE TRUCK	Vehicle Model RAM 2500	Vehicle Year 1999	Current Odometer Reading
Purchase Date 01-JUL-1999	Dealer's Name		Engine Size (CID/CC/L) 5.9	☒ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City State Zip Code		No Cylinders	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02100000 03245000 03271000	Part Name(s) SUSPENSION:INDEPENDENT FRONT BRAKES:HYDRAULIC:DIFFERENTIAL:PROPORTIONAL VALVE BRAKES:HYDRAULIC:DISC:CALIPER	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure 4	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

HAVE HAD A SEVERE RIGHT HAND PULLING PROBLEM UNDER MODERATE TO SEVERE BRAKING. I HAVE BROUGHT MY VEHICLE TO THE DEALERSHIP AT LEAST FOUR TIMES FOR THE SAME ISSUE BUT THE PROBLEM STILL PERSISTS. THE PROBLEM SEEMS TO BE WORSE AS THE BRAKES ARE AT THEIR OPERATING TEMP. WHEN BRAKES ARE COLD THE PULLING PROBLEM IS MINIMAL. PRIOR VISITS TO THE DEALERSHIP HAS RESULTED IN THE REPLACEMENT OF CALIPERS, ALIGNMENT AND PROPORTION VALVE. EVENTHOUGH THESE PARTS HAVE BEEN REPLACED THE PROBLEM STILL EXISTS. THE PROBLEM REVEALED ITSELF AS EARLY AS 15,000 MILES AND HAS PERSISTED INTERMITTANTLY SINCE THAT TIME.

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.