



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

18-NOV-2001

Ord. or

rt. dt

pd. rt

rp. ltr

Reference No.

754664

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date: / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2HKRL1867XH505107	HONDA TRUCK	ODYSSEY	1999	

Purchase Date 01-MAY-1999	Dealer's Name	Engine Size (CID/CC/L) 3.5L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City State Zip Code	No Cylinders	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 30-OCT-2001 Mileage at Failure(s) 60150 Vehicle Speed at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THOUGH WE BOUGHT THE ODYSSEY USED, IT ONLY HAD 10K MILES ON IT BY AN ELDERLY COUPLE. NO TOWING, NO STEEP HILLS, NO ABUSIVE DRIVING. TRANSMISSION STARTED SHIFTING AT WRONG TIMES, THEN WE HEARD LOUD 'CLUNK' WHEN PUTTING IT IN REVERSE. BROUGHT IT TO DEALER AND WAS TOLD WE NEEDED TO REPLACE THE TRANSMISSION WITH A USED ONE FOR \$3075 (90 DAY WARRANTY) OR NEW ONE FOR \$4700 (50K/50 MTH WARRANTY). WE TRANSFERRED CAR TO TRANSMISSION SHOP WHO IS REBUILDING IT FOR \$2100. NO MENTION AT DEALER OF ANY KNOWN PROBLEMS WITH ODYSSEY TRANSMISSIONS, BUT IT SOUNDS LIKE THERE IS A CONSISTENT DEFECT. HAVE HEARD MANY STORIES OF PEOPLE GETTING POST-WARRANTY REPLACEMENTS FROM THEIR DEALER, AFTER PRESSURING THEM

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.