



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

16-NOV-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

754629

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield and door side) 1P3ES27C3TD591949	Vehicle Make PLYMOUTH	Vehicle Model NEON	Vehicle Year 1996	Current Odometer Reading
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Purchase Date 01-FEB-1996	Dealer's Name _____	Engine Size (CID/CC/L) 2.0 L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150021	Part Name(s) ENGINE:GASKETS:VALVE COVER	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure 3	Date(s) of Failure(s) 16-NOV-2001 Mileage at Failure(s) 93648 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

OIL LEAK DISCOVERED DECEMBER 1998 (45838 MILES ON CAR.) DIAGNOSED ENGINE HEAD GASKET BY DEALER SERVICE. WORKED DEAL WITH CHRYSLER SINCE PER INVESTIGATION THIS APPEARED TO BE A COMMON PROBLEM. THEY FIXED FOR 1/2 WARRANTY COST (\$180 PAID BY ME.) FEBRUARY 1999 (47364 MILES ON CAR) THE LEAK REOCCURRED. DEALERSHIP REPLACED AT NO CHARGE. DECEMBER 2001 (93648 MILES ON CAR) OIL LEAK CHECKED BY THIRD PARTY SERVICE ORGANIZATION AND DIAGNOSED THE HEAD GASKET LEAK AGAIN (APPROXIMATE COST TO FIX \$1,400) THERE IS AN OBVIOUS DESIGN/ENGINEERING FLAW IN THE ENGINE/HEAD GASKET. THERE SHOULD HAVE BEEN A RECALL AND FIX TO THIS PROBLEM. I HAVE NEVER HAD TO REPLACE EVEN ONE HEAD GASKET ON ANY VEHICLE I HAVE OWNED.

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.