



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

15-NOV-2001

Ord. or
rt. dt
pd. rt
up. hr

Reference No.

754570

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FTSW31F9XED30874	FORD TRUCK	F350	1999	

Purchase Date 01-SEP-2001	Dealer's Name _____	Engine Size (CID/CC/L) <u>7.3 L</u>	☒ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01300000	Part Name(s) STEERING:POWER ASSIST	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) <u>14-NOV-2001</u> Mileage at Failure(s) <u>83000</u> Vehicle Speed at Failure(s) <u>55</u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>0</u>	Number of Fatalities <u>0</u>	Estimated Property Damag <u>0</u>	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I WAS ON AN INTERNET SITE CALLED FORD-DIESEL.COM AND A FEW GUYS THERE REPORTED A PROBLEM WITH THEIR STEERING LOCKING UP WHEN APPLYING THE BRAKES HARD. ONE GUY EVEN REPORTED THAT HE WAS UNABLE TO STEER HIS TRUCK WHEN HE WAS HIT FROM BEHIND AND HAD TO BRAKE HARD TO GET CONTROL OF HIS TRUCK. I DECIDED TO DO A LITTLE TEST ON MY TRUCK TO SEE IF MY TRUCK HAD THE SAME PROBLEM. I APPLIED MY BRAKES HARD AT ABOUT 55 MPH AND TRIED TO STEER AND SURE ENOUGH THE STEERING WHEEL WAS LOCKED UP. SEE THIS LINK FOR THE GUY WHO ALMOST LOST HIS LIFE [HTTP://FORUMS.FORD-DIESEL.COM/UBB/ULTIMATEBB.PHP?UBB=GET_TOPIC&F=24&T=003307](http://forums.ford-diesel.com/ubb/ultimatebb.php?ubb=get_topic&f=24&t=003307). I AM NOT SURE IF FORD IS DOING

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.