



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

13-NOV-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

754491

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door) WVWVG61J41W607097	Vehicle Make VOLKSWAGEN	Vehicle Model JETTA	Vehicle Year 2001	Current Odometer Reading
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Purchase Date 01-OCT-2001	Dealer's Name _____	Engine Size (CID/CC/L) 170	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06410000	Part Name(s) FUEL THROTTLE LINKAGES AND CONTROL PEDAL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure 17	Date(s) of Failure(s) 07-OCT-2001	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 125		
	Vehicle Speed at Failure(s) 5		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ON OCT. 7, 2001 (FOUR DAYS AFTER TAKING DELIVERY), I WAS SLOWLY MERGING INTO TRAFFIC. WHEN I PUT MY FOOT ON THE GAS PEDAL, THERE WAS NO ACCERLATION FOR A FEW SECONDS (CAR JUST IDLED) AND THEN SUDDENLY, THE CAR LURCHED FORWARD INTO TRAFFIC AT A HIGH SPEED WITH THE TIRES SCREECHING. THE SAME THING HAPPENED TWICE MORE ON OCTOBER 17, 2001 WHEN TURNING LEFT AT INTERSECTIONS; THEN ABOUT 10 TIMES ON OCTOBER 17 WHILE EITHER MAKING TURNS OR DRIVING IN HEAVY TRAFFIC; TWICE ON NOV. 7; AND, TWICE MORE ON NOV. 13. WE WERE AFRAID TO DRIVE CAR ON OCT. 25 AND HAD TOWED TO CLOSEST DEALER. CAR HAS BEEN TO SERVICE DEPT. TWICE, ON 10/22 AND 10/25. DEFECT NOT FOUND OR REPAIRED. WE ARE TOO AFRAID TO DRIVE THIS CAR.

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.