



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

13-NOV-2001

Ord. or
rt. dt
pd. rt
up. ltr

Reference No.

754471

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield and door side) 3B7MF33CXTM181682	Vehicle Make DODGE TRUCK	Vehicle Model 3500	Vehicle Year 1996	Current Odometer Reading
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Purchase Date 01-MAY-1997	Dealer's Name _____	Engine Size (CID/CC/L CUMMIN)	☒ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03230000 03250000	Part Name(s) BRAKES:HYDRAULIC:MASTER CYLINDER BRAKES:HYDRAULIC:ANTI-SKID SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No. of Failure	Date(s) of Failure(s) 19-AUG-1998	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 30000		
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN THIS PROBLEM FIRST HAPPENED IN 1998, WE TOOK IT TO THE DODGE DEALER HERE IN CHEYENNE, WY AND THEY SAID THE CALIBRATER WAS BAD AND FIXED THE RIGHT SIDE ONLY. WHEN IT STARTED PULLING ON THE LEFT SIDE, IT WAS WORSE. MY WIFE WAS DRIVING HOME ON THE FRONTAGE ROAD WHEN A CAR STOPPED SHORT IN FRONT OF HER TO MAKE A TURN AND SHE HAD TO SLAM ON THE BRAKES HARD AND IT JERKED HER INTO THE LANE OF ONCOMING TRAFFIC AND THERE WAS ALMOST A HEAD ON COLLISION. WE TOOK IT TO OUR MASTER MECHANIC AT ANOTHER DEALERSHIP AND HE TOLD US THIS IS AN ON GOING PROBLEM WITH THESE TRUCKS. HE ALSO SAID YOU CAN'T ONLY FIX ON SIDE. THE FACT THAT MY WIFE COULD HAVE BEEN KILLED BECAUSE OF THIS PROBLEM AND THAT CHRYSLER

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.