



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

12-NOV-2001

Ord. or
rt. dt
pd. rt
up. ltr

Reference No.

754416

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of and/or driver's door side) 1ZWFT61L4X5607635	Vehicle Make MERCURY	Vehicle Model COUGAR	Vehicle Year 1999	Current Odometer Reading
Purchase Date 01-APR-1999	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☒ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000 06510000	Part Name(s) TIRES EXHAUST/CRANKCASE EMISSION CONTROL PUMP/AIR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 60	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TIRE HAS CONTINUOUSLY LOST AIR SINCE DAY ONE. IT HAS BEEN BACK TO THE DEALER AT LEAST THREE TIMES FOR THIS PROBLEM, EACH TIME THEY FIND NO CONSTANT PROBLEM. ONCE THEY STATED THAT A PATCH WAS LEAKING. THE TIRE IS SO THIN IN SPOTS THAT A 1/4" SCREW PUNCTURED IT, THUS THE PATCH. THAT WAS NOT THE PROBLEM. THE VEHICLE SPENDS MORE TIME AT AIR PUMPS THAT GAS. NOW I HAD IT ALIGNED AND BALANCED, WHERE I WAS INFORMED THAT BOTH FRONT TIRES ARE SEPARATING. I HAVE LONG CONTENDED THERE IS A PROBLEM. I HAVE COMPLAINED TO FORD AND NEVER RECEIVED A REPLY. THE TIRES ARE NOW ON THE REAR, AND I WILL TAKE IT BACK TO THE DEALER, I ALSO EXPECT TO GET A MAJOR RUN AROUND. THE DEALERSHIP I TAKE IT TO IS NOT WHERE I

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door) 1ZWFT61L4X5607635	Vehicle Make B.F.GOODRICH	Vehicle Model COMP TA	Vehicle Year 1900	Current Odometer Reading
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Purchase Date 01-APR-1999	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
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