



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

12-NOV-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

754413

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door) 3C3EL55H9WT304047	Vehicle Make CHRYSLER	Vehicle Model SEBRING	Vehicle Year 1998	Current Odometer Reading
---	--------------------------	--------------------------	----------------------	--------------------------

Purchase Date 01-AUG-2001	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08500000 08100000 08550000	Part Name(s) EXHAUST/CRANKCASE EMISSION CONTROL DEVICES ELECTRICAL SYSTEM:BATTERY ELECTRICAL SYSTEM:IGNITION:OTHER PART	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 2	Date(s) of Failure(s) 01-SEP-2001 Mileage at Failure(s) 43500 Vehicle Speed at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
---	---	---------------------------	----------------------	--------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CRUISE CONTROL FROM PURCHASE DIDN'T WORK, SALESMAN TOLD ME I NEEDED TO BE TRAVELING 55 MPH FOR IT WORK. TURNED OUT, IT WAS BROKEN, COST ME \$100 TO REPAIR. ONE MONTH AFTER PURCHASE, CAR DEAD, TURNED OUT IT NEEDED A BATTERY. DEALERSHIP PAID THE COST. 2ND MONTH AFTER PURCHASE, CHECK ENGINE LIGHT CAME ON, CAR RUNNING SLUGGISH AND POPPING NOISE, TURNED OUT I NEEDED A SPARK PLUG. I REQUESTED THEY CHANGE THEM ALL. THEY WOULDN'T. 3 MONTHS AFTER PURCHASE CHECK ENGINE LIGHT ON AGAIN, CAR RUNNING VERY SLUGGISH, POPPING NOISE AGAIN, FILLED UP WITH GAS, CAR WOULDN'T START, HAD TO HAVE IT TOWED IT. THIS IS REDICULOUS. I WANT TO FILE A LEMON. LAW. I CAN'T AFFORD A \$400/MO PAYMNET AND PAY FOR MY CA

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.