



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

07-NOV-2001

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Reference No.

754231

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side) 1FTHE24L2VHA44790	Vehicle Make FORD TRUCK	Vehicle Model E250	Vehicle Year 1997	Current Odometer Reading
Purchase Date 01-NOV-1996	Dealer's Name _____		Engine Size (CID/CC/L) 5.4L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03230000 03250000 03273000	Part Name(s) BRAKES:HYDRAULIC:MASTER CYLINDER BRAKES:HYDRAULIC:ANTI-SKID SYSTEM BRAKES:HYDRAULIC:DISC:ROTOR:DISC HUB	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure 3	Date(s) of Failure(s) 17-DEC-1999 Mileage at Failure(s) 30000 Vehicle Speed at Failure(s) 30	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SINCE I PURCHASED THIS VEHICLE NEW THE FRONT END AND BRAKES HAS CONSTANTLY GIVEN ME PROBLEMS.VEHICLE PULLS TO THE LEFT WHEN BRAKING OR IF YOU LET THE WHEEL LOOSE. CONSTANT BRAKE PROBLEMS, MASTER CYLINDER FAILURE'S, ROTOR FAILURES, EXCESSIVE BRAKE PAD FAILURES,CALIPER FAILURES, ABNORMAL TIRE WEAR. VEHICLE SHAKES AT 65-70MPH TIRES HAVE BEEN REPLACED 3 TIMES IN 57000 MILES AND BALANCED, THIS VEHICLE WILL NOT STOP SHAKING. DEALER SAYS THEY DO NOT KNOW WHAT I'M TALKING ABOUT AND THEY CAN NOT REPRODUCE THIS SHAKE. DEALER HAS REPLACED MANY BRAKE PARTS SINCE THIS VEHICLE WAS NEW. I JUST HAD ANOTHER BRAKE JOB COMPLETED AT DEBARTOLO'S SERVICE,INC 860/739-6073 AND THEY ARE TELLING ME THAT T

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.