



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

06-NOV-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

754181

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and door hinge) 1C4GP54L4XB834167	Vehicle Make CHRYSLER TRUC	Vehicle Model TOWN AND COUN	Vehicle Year 1999	Current Odometer Reading
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Purchase Date 01-SEP-1999	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01340000 06610001 07300000	Part Name(s) STEERING:POWER ASSIST:BELT EXHAUST SYSTEM:MANIFOLD:OXYGEN SENSOR POWER TRAIN:TRANSMISSION:AUTOMATIC	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WITHIN A FEW MONTHS OF BUYING THIS VEHICLE BRAND NEW A LOUD NOISE DEVELOPED WHILE STEERING AT LOW SPEEDS THAT WAS LATER ASCRIBED TO A LOOSE BELT. A FEW MONTHS LATER, WHILE SPOUSE WAS DRIVING AT APPROX 45-50 MPH, THE SPEEDOMETER WENT DEAD AND THE TRANSMISSION GOT STUCK IN 2ND OR 3RD GEAR. THE VEHICLE SLOWED DOWN AND WOULD NOT GO MUCH FASTER THAN ABOUT 35 MPH. THIS WAS LATTER DETERMINED TO BE DUE TO SOME FAULTY SENSOR. JUST A FEW MONTHS AFTER THAT, WITH THE VEHICLE BARELY 2 YEARS OLD, THE BATTERY WENT DEAD FOR NO APPARENT REASON. NEW BATTERY WAS NEEDED. NOW I HAVE THIS HUMMING NOISE IN THE REAR BRAKES WITH BARELY 31K MILES ON THE VEHICLE. WHAT'S NEXT? THIS THING (SO-

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.